

AQTF Quality Indicators

2022 Learner Engagement and Employer Satisfaction Surveys

These indicators are based on a survey of 25 students and 16 employers. This sample represents 80.6% of students and 51.6% of employers for this organisation's accredited training delivery in the 2022 calendar year. The students and employers surveyed for these indicators were selected by this organisation in accordance with national guidelines.

Registering body report

29 Jun 2023

RTO Information

NTIS number	6434
Name	North Ringwood Community House Inc.
Street Address	35-39 Tortice Drive
City/town/suburb	Ringwood North
State	VIC
Post code	3134

Learner and employer response

	Learners	Employers
Response count (number)	25	16
Population count (number)	31	31
Response rate (per cent)	80.6	51.6

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	92.7	13.8	90.4	15.1
Trainer Quality	93.3	11.0	88.2	16.0
Effective Assessment	93.0	9.2	90.1	13.7
Clear Expectations	92.0	10.9		
Learning Stimulation	89.8	11.5		
Training Relevance	95.6	9.1	90.6	14.0
Competency Development	93.3	9.2	90.8	13.3
Training Resources	93.3	12.8	91.0	14.2
Effective Support	91.1	11.1	91.0	14.6
Active Learning	91.0	11.5		
Overall Satisfaction	94.7	10.7	90.3	14.0

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	